

2022



Lacombe Foundation Annual Report



Prepared by
The Bethany Group



Our ongoing commitment to providing a Caring Community



Board Chair Message



On behalf of the Lacombe Foundation, I am pleased to share the 2022 annual report to the community.

2022 was another year of riding the ripples since the lifting of the global state of pandemic emergency, but I feel a sense of both optimism, and hopefulness in the province as it seems it's beginning to surge upwards economically, but also inflationary, so we are still taking caution. New priorities are emerging, such as the overall mental health of our communities, highlighting the wellbeing of our families, our residents and staff in our organization. There have been several months of new governmental leadership in our sector, and this year lead us up to an election, which inevitably brings new direction to adapt to, but some very promising progress has been made in the seniors and social housing Ministry, and at the Federal level that will hopefully inject some stability and help retain and implement some good work done this past year. As a Board and Administration, we are engaged, and solution based in our outlook and efforts. The board has more than a full year of work together with our team, and we have been actively working with our provincial counterparts and like-minded organizations.

Lacombe Foundation is still focusing on renewal, expansion and replacement of assets that are aging out, or are not meeting our long-term needs, while maintaining and making more efficient and effective the facilities that are current. We're working with our municipal partners to ensure the sustainability of our housing body to provide access to safe, healthy, and practical housing to individuals and families in our region that would otherwise struggle to find it.

I want to share my gratitude and appreciation once again to everyone associated to our foundation, including our partners, residents, and staff alike. Through this annual report I hope to inform you, engage you and highlight the successes had, and prepare you for the opportunities to come in 2024.

All the best!

Jamie Hoover
Chairperson of the Board
Lacombe Foundation

2022 Board of Directors

Jamie Hoover – Board Chair
Barb Gilliat – Vice Chair
Lenore Eastman
Colleen Ebden
Tracy Hallman
Rueben Konnik
Barb Shepherd

CAO Message



Early 2022 saw us continuing to deal with the COVID-19 pandemic, so we were elated when the latter part of the year had restrictions lifted and we were able to, cautiously, begin to resume 'normal' activities and practices. Although we still see mandatory masking required at Eckville Manor because the site provides both lodge spaces and designated supportive living, the other restrictions are no longer required.

I share my appreciation to our staff for their dedication in working through the ongoing changes that we encountered and we are pleased to have been able to recruit and hire additional staff to fill the vacant positions that we experienced. I would also send my thanks to the many residents and families who put their trust in us all to provide quality housing that includes lodge services such as housekeeping, enticing meals and enjoyable activities. The Lodge program allows residents to participate in the life of the lodge as much as they choose while enabling them to continue to participate in the external community as they like.

We are also pleased to provide health care aide services in addition to the lodge services in Eckville and our manager at this site is a Licensed Practical Nurse who can provide the clinical support and direction to these employees.

The Bethany Group is proud to provide the administrative function for Lacombe Foundation and we thank the Lacombe Foundation Board for their ongoing support of Administration for Lacombe Lodge, Eckville Manor House, Terrace Heights Landing Affordable Housing in Lacombe and Blackfalds Affordable Housing.

Respectfully,

Carla Beck,
CEO, The Bethany Group
CAO, Lacombe Foundation



Business Plan 2023-2025

Year One Accomplishments

Outcome # 1 Investing Now and In the Future

- The priority request for Lacombe Foundation is for capital funding to redevelop the Lacombe Seniors Lodge. Some challenges have been encountered as gaps have been identified in current grant programs.
- We would encourage residents who reside in the communities of Lacombe County service area to send personal letters of support to the Honourable Jason Nixon, Minister of Seniors, Community and Social Services at SCSS.minister@gov.ab.ca and local MLA Jennifer Johnson at Lacombe.Ponoka@assembly.ab.ca
- The redevelopment plan would ensure area seniors have access to a modern facility that includes in-suite washrooms facilities that accommodate walkers, larger program and activity spaces and suites that can better meet the needs of couples.
- The 2023 request for Capital Maintenance funding was 3.8 million dollars, with the largest portion of that for projects at the Lacombe Lodge should redevelopment not be approved. No funding was awarded to these projects in Budget 2023/2024.
- A request for a Seniors Affordable Housing (Independent Living) project in Blackfalds has also been made to the Government of Alberta. The Town of Blackfalds is updating their local social needs assessments and Lacombe Foundation is monitoring grant and funding program changes that may assist in moving the project forward.
- Lacombe Foundation also provides affordable housing for families in Lacombe and Blackfalds. These buildings have seen high occupancy rates over the past 12 months. Funds have been directed to capital maintenance reserves for future repairs.

Outcome # 2 Integrated Housing and Supports

- Lacombe Foundation is committed to providing an affordable housing option for seniors and families so they can live in their community of choice. Receiving regular resident feedback and seeking out areas of improvement are an important part of meeting the needs of our residents and communities.

2.1 Quality Improvement

- Our 2022 QI initiative was enhancing the Meal Time Experience. Our team reviewed menus, food choices, resident feedback processes, food presentation and more in an effort to improve all aspects of the dining experience.

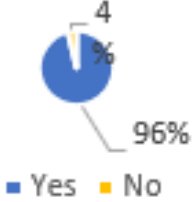
2.2 Resident Surveys

“Meals are always excellent. Staff seem to genuinely care and are mostly friendly and helpful” *Quote from resident, 2022 Eckville Manor Lodge Survey*

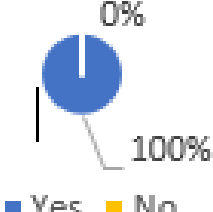
“ The neighbors are really great watching out for each other” *Quote from resident, 2022 Terrace Heights Landing Affordable Housing Survey*

Residents provided their feedback on various areas of the lodge living environment or their affordable housing building. The surveys were tabulated and actions plans are being implemented to address areas of concerns. The tabulated results are posted on our website at www.lacombefoundation.ca

Sample from Lacombe Lodge Survey

1. I Enjoy living here	Celebrating Success	What we've learned	What we are doing
 <p>A pie chart with a blue slice representing 96% labeled 'Yes' and a small yellow slice representing 4% labeled 'No'.</p>	<p>The staff here are wonderful and very considerate and eager to help out.</p>	<p>Resident have so many amazing things to say about the lodge. We will keep working with maintenance on concerns regarding heating.</p>	<p>We will continue to ensure that residents enjoy the activities and the space provided</p>

Sample from the Affordable Housing Survey

1. I Enjoy living here	Celebrating Success	What we've learned	What we are doing
 <p>A pie chart with a single blue slice representing 100% labeled 'Yes' and a 0% slice labeled 'No'.</p>	<p>We really enjoy living here, very well maintained and managed</p>	<p>Tenants enjoy their units overall.</p>	<p>We will continue to provide a <u>person centered</u> approach to our affordable housing tenants.</p>

Outcome # 3 Transitions and Aging in the Community

- Lacombe Foundation is monitoring legislative changes and best practices in continuing care and affordable housing sector of Alberta. We are working proactively with AHS in their planning processes on delivery models to improve continuity of care for lodge residents.
- The Foundnion has applied for an Adult Day Support program to be offered at the Lacombe Lodge. No decision from AHS has been communicated at this time and we be following up with the Ministry after the provincial election.
- For Eckville, we are looking for opportunities to develop a community service hub and await additional direction from AHS. In addition to the 35 lodge rooms, 15 rooms in Eckville are Designated Supportive Living 3, with access to Health Care Aides 24/7.

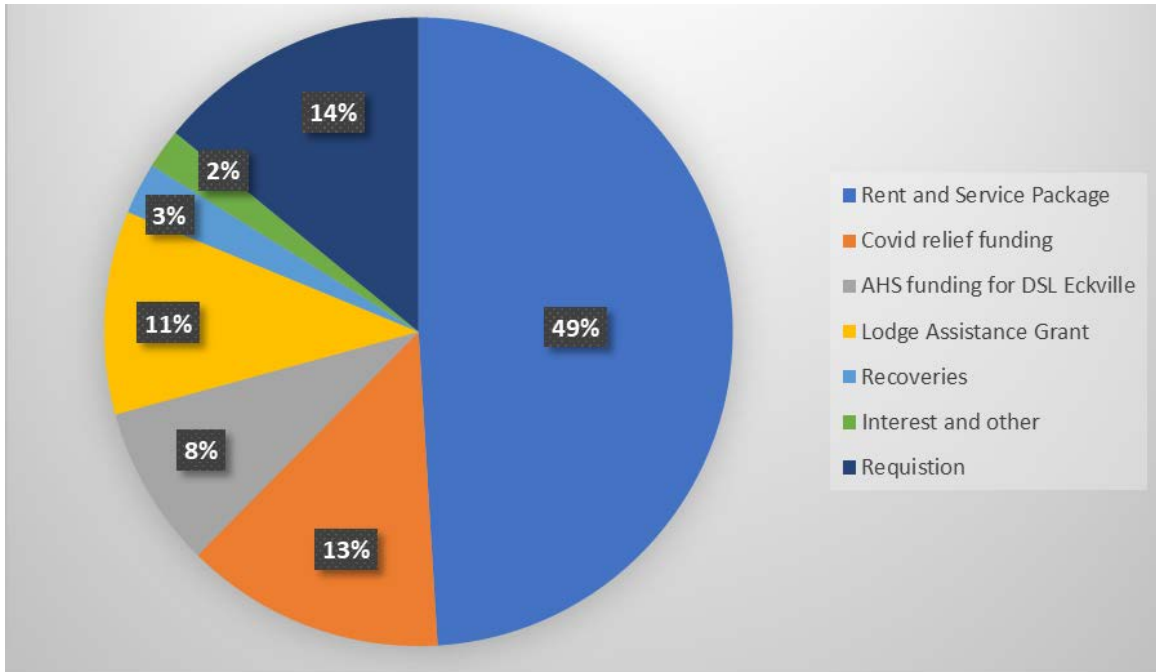
Outcome #4 Fair and Flexible

- Lacombe Lodge and Eckville Manor look to find a balanced approach to offering fair and affordable rent and services packages, identifying operational efficiencies and best practices while being mindful of the use of local tax requisition dollars. Increasing costs and inflationary pressures are a top of mind issue for our lodges.
- Affordable Housing needs to be self-sustaining, collecting enough revenue to cover monthly costs, mortgage payments and maintenance reserves to keep the buildings in good condition.
- We are eager to participate in the Provincial Lodge Program Review anticipated later in 2023 and will advocate for needs of rural lodges and fair funding support from the Provincial Government

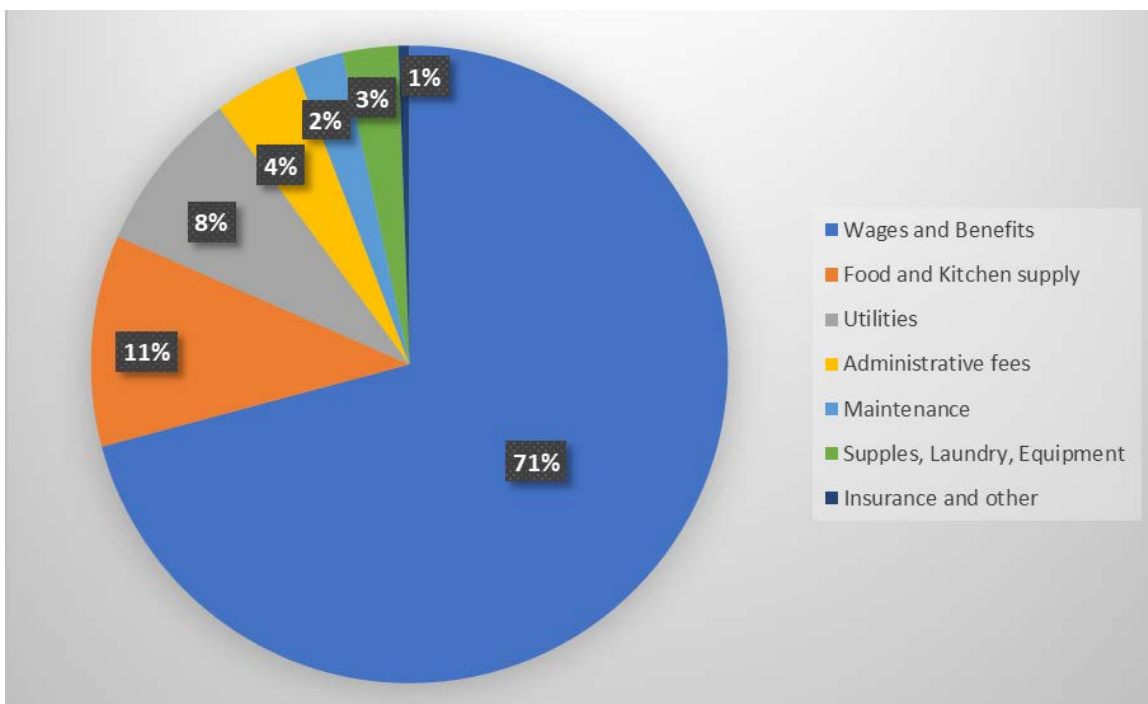
Outcome #5 A Sustainable System

- Lacombe Foundation has completed a board skills assessment to ensure targeted skills and knowledge at the board level support good local governance.
- A lodge marketing working group has been established to review current practices and develop new promotional tools.
- Lacombe Foundation will be advocating for increased financial support from the provincial government, to address rising costs, and to protect low to moderate income seniors without sacrificing service quality. The unique needs of a smaller rural lodge, particularly in Eckville, need to be addressed by the province in their funding model so local seniors can continue to live in their community of choice with the appropriate support of the facility and the community at large.

Lacombe Foundation 2022 Revenue



Lacombe Foundation 2022 Expenses



To view the full 2022 Financial Statements, including the Affordable Housing portfolio, please visit our website at www.lacombefoundation.ca/about-us



Prepared by
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